



July 17, 2020

Hello Everyone!

We are happy to report that we do not have any cases of COVID-19 at Oliver Lodge.

Item drop-off for residents – Thank you to all who have dropped off items for your loved ones. There are many smiles when your parcels are being delivered! Please remember that there will be a holding period of items, with the exception of perishable food. If you would like cards/gifts delivered for birthdays/anniversaries, please drop off a few days prior to the day you want your loved one to receive it. To ensure this is successful program for all involved please continue to adhere to the following guidelines:

- Deliveries of items for residents can be made **Monday to Friday from 4-9 pm**. Deliveries cannot be accepted during the day as it will be disruptive to the outdoor visits. Delivery persons shall follow the posted instructions. No one may enter the building. Any deliveries after 9 pm will not be brought inside until the following day.
- There will be a metal cart parked outside the front entrance of our building to place your package. Please follow the directions posted on the sign attached to the cart when leaving items.
- The packages must be clearly labelled with the resident's first & last name, the neighborhood/floor they reside on & what is inside the package.
- If your package includes clothing, please indicate on the outside of the package if the clothing is new (needing labelling) or just previous seasonal clothing (already labelled). Please limit clothing to 3-4 outfits.
- Please limit your package to 1 small bag per resident per delivery. Each package requires that it is thoroughly sanitized prior to being delivered to your loved one. We need to keep the process manageable with 139 residents receiving packages.
- All items left on the cart outside are done so at your own risk. Oliver Lodge will not be held responsible if any items that may go missing or are damaged.
- Food made at home can be brought for residents if it is in a clear packaged container that can be disinfected.
- We are unable at this time to accept packages during the outdoor family visits. Staff need to be focused on making sure that the visits are the best experience for all. Accepting and managing packages during the visiting time will distract from this.
- Families can continue to order non-drug supplies from Brunskill Pharmacy. Letters, cards & packages are still accepted through the mail.

We kindly ask that families be patient with us as it takes time to process the items and it may take a few days for the item to be delivered to your loved one.

Outdoor visits – Please continue to call or email to book your outdoor visits (306-986-5488 or oliverlodgeoutdoorvisiting@gmail.com). **DO NOT** call anyone directly to book your appointment as staff may be on summer holidays and will not be there to get your message.

always
be kind

Love to you all,
Oliver Lodge

Celebrating all that we are!

Here are a few pictures of what's happening around the home!

