



August 28, 2020

Hello Everyone!

**We are happy to report that we do not have any cases of COVID-19 at Oliver Lodge.**

**Indoor Visits** – We now have a few weeks of the indoor visiting process under our belts and are implementing a couple of changes to make the experience better for everyone involved.

- Morning visits will now take place at 10:00 instead of 9:15. If you currently have a morning visit scheduled, someone will be calling you to discuss the change.
- Each designated visitor is able to book up to two visits per week.
- We are also able to book multiple visits at a time (currently able to book for the month of September). This should reduce the number of phone calls for all parties involved.

Please remember:

- Visitors must wear the medical grade mask that is provided for the ENTIRE visit.
- Visitors are unable to eat or drink anything during their visit.
- Visitors are NOT permitted to use the washrooms at Oliver Lodge.
- For infection control purposes, we are asking that you leave backpacks and purses at home. Cell phones and keys may be brought in.
- When bringing in food for the visit, please do not bring an excess of food. It should only be what your loved one can consume during the visit.

Please keep the following in mind when booking your visits as the individuals scheduling your visits do not know this information:

- When does your loved one have their bath?
- Does your loved one like to sleep in?
- Does your loved one like to take an afternoon nap?
- Are they more alert in the morning or the afternoon?

***Celebrating all  
that we are!***

If you have not done so yet, the Legal Decision Maker (LDM)/Power of Attorney (POA) for each resident is asked to contact Oliver Lodge by emailing [OliverLodgeDesignatedVisitors@gmail.com](mailto:OliverLodgeDesignatedVisitors@gmail.com) or by calling Melissa at 306-986-5470 and provide their loved one's name and the name and contact information of up to two Designated Visitors. Only one Designated Visitor may be present in the building at a time.

Visits can be booked by calling **306-986-5488**. Leave your loved ones' name, your name, and contact number to be called back at to schedule an appointment. (There is not an email address available for booking the indoor visits – please DO NOT use the outdoor visiting email address.)

Thank-you for your cooperation, patience, and understanding. We will keep you informed to any additional changes as they arise. ***Please note that the indoor visits are subject to change with little notice, depending on the level of Covid-19 concerns in the greater community. Our first priority is the health and safety of our residents and staff at Oliver Lodge.***

**Flower Delivery** – Flowers are able to be delivered to Oliver Lodge but the businesses must follow the same item delivery process as families. Flowers can be dropped off on the cart outside the front doors between the hours of 4:00pm-9:00pm Monday to Friday.

**New Executive Director** – Brandon Little's last day as the Executive Director is September 4<sup>th</sup>. Frank Suchorab will be joining the team in this position starting on September 1<sup>st</sup>.

Love to you all,  
Oliver Lodge