



September 11, 2020

Hello Everyone!

**We are happy to report that we do not have any cases of COVID-19 at Oliver Lodge.**

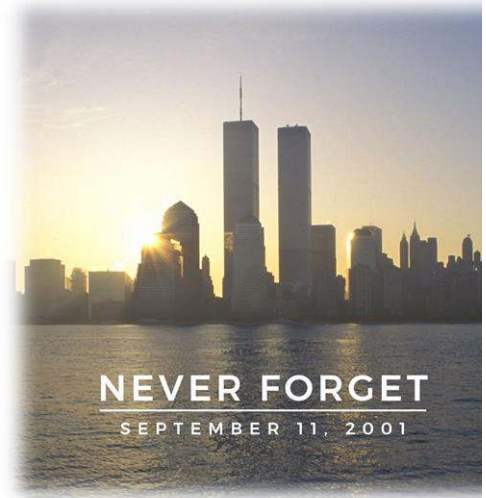
**Outdoor Visits –**

- At this time we are still working on alternatives for our current outdoor visits as the weather gets cooler.

**Indoor Visits –**

Please remember:

- Visits must be pre-booked by calling **306-986-5488**.
- Visitors are **NOT** permitted to use the washrooms at Oliver Lodge.
- Only **one** Designated Visitor may be present in the building at a time.
- If your loved one needs to use the washroom or requires any type of personal care during the visit, the visit will be over and the visitor will be asked to leave the building as they would not be able to remain in the resident's room.
- If your loved one does not have a chair in their room, please feel welcome to sit at the foot of their bed.
- **Masks:**
  - Please resist the urge to take your mask off during the visit! This rule is in place for the safety of your loved one. Visitors must wear the medical grade mask that is provided for the ENTIRE visit.
  - Gentle reminder that visitors are unable to eat or drink anything during their visit, as their mask **MUST** be worn for the entire visit.
  - Failure to wear your mask for the entire visit may result in nullifying future visits as discussed in the orientation and the contract.



***Celebrating all that we are!***

Please keep the following in mind when booking your visits:

- Does your loved one like to sleep in or take an afternoon nap?
- Are they more alert in the morning or the afternoon?
- When does your loved one have their bath?
- When are other visitors scheduled to see your loved one?

## **Changes to Scheduling Indoor Visits as of October 1<sup>st</sup>:**

We are happy to share that we will be increasing our available visit times! Starting October 1<sup>st</sup> we will be trialing the following visit times Monday to Friday:

- 10:30 - 11:30
- 1:30 - 2:30
- 3:30 - 4:30
- 6:30 - 7:30

***We will be taking October bookings starting on Monday, September 21<sup>st</sup>.***

To ensure that your loved one is ready for your visit, **please come at your scheduled time.** We do our best to work with your loved one in order to have their personal care completed prior to the scheduled visit time. If you arrive early and your loved one is busy with personal care, you will be asked to leave.

***Please note that the indoor visits are subject to change with little notice, depending on the level of Covid-19 concerns in the greater community and the safety and wellbeing of your loved ones. Our first priority is the health and safety of our residents and staff at Oliver Lodge.***

Love to you all,  
Oliver Lodge

