



September 27, 2021

To: residents, family members and staff,

In response to the ongoing spread of the COVID-19 Delta variant, changes are being made to keep our residents, staff and the community safe.

New safety measures to support residents and families in long term care:

- Masking at all times when in our home, even in resident rooms;
- COVID-19 booster doses starting in September for residents in long term care;
- COVID-19 booster doses for seniors and immunocompromised individuals starting in October

We know that people with no symptoms, even those who are fully vaccinated, can still carry and spread the Delta virus.

Families are essential partners and we encourage families to continue to be present with their loved ones. It is critical that we work together to make family presence as safe as possible. This means we will continue to:

- recommend full COVID-19 vaccination;
- ask everyone to complete health screening and perform hand hygiene before they enter our home;
- require families to wear masks at all times in the home, including inside a resident's room;
- encourage everyone to reduce their contacts and practice social distancing; and
- monitor local spread of the virus.

Thank you for your patience as we work through these changes that will help us keep everyone safe. Please reach out to us if you have any further questions, suggestions or concerns.

Oliver Lodge